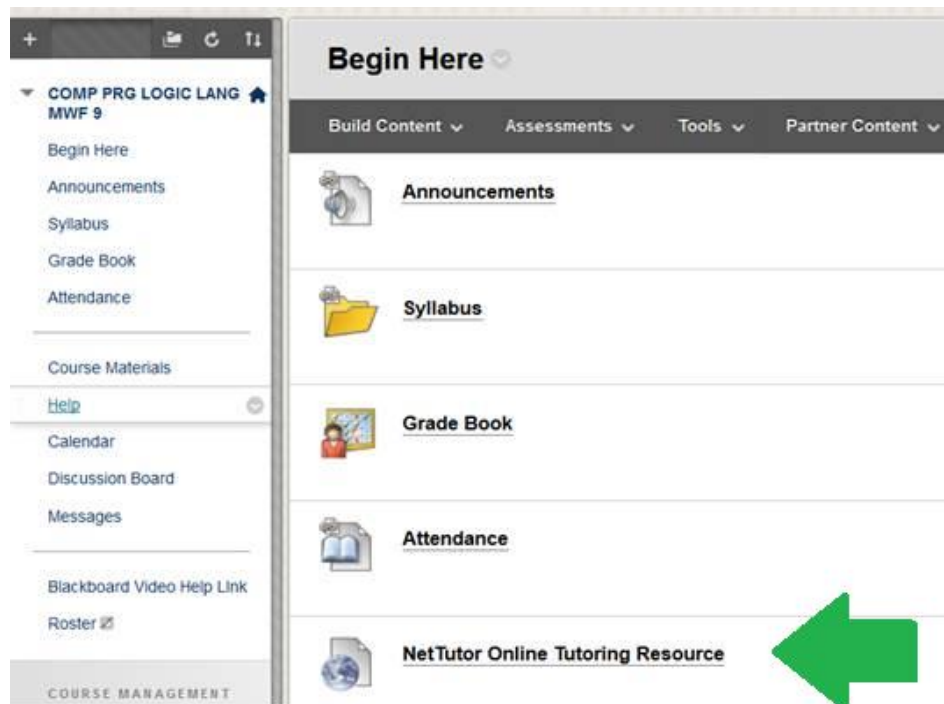
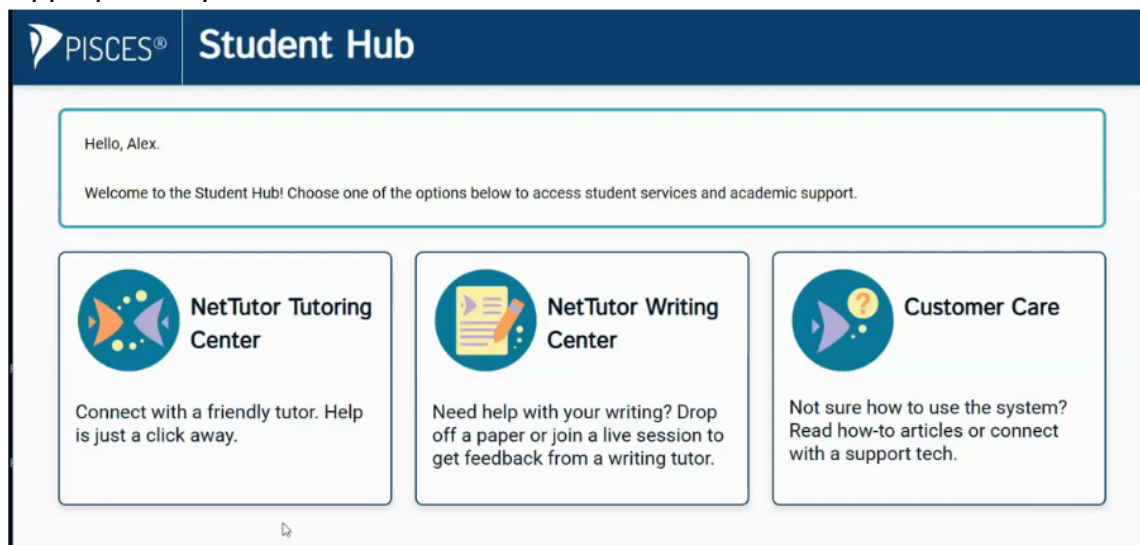


To access free online tutoring support from NetTutor

- log in to your [UACCM Blackboard](#) account
- select the course you are needing assistance in
- on the "Begin Here" page click the "NetTutor Online Tutoring Resource" link



Select the appropriate option from the Student Hub.

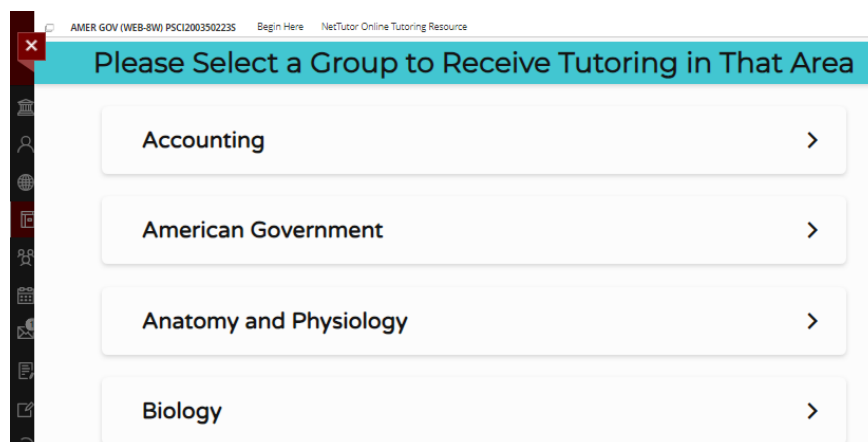


STUDENT HUB

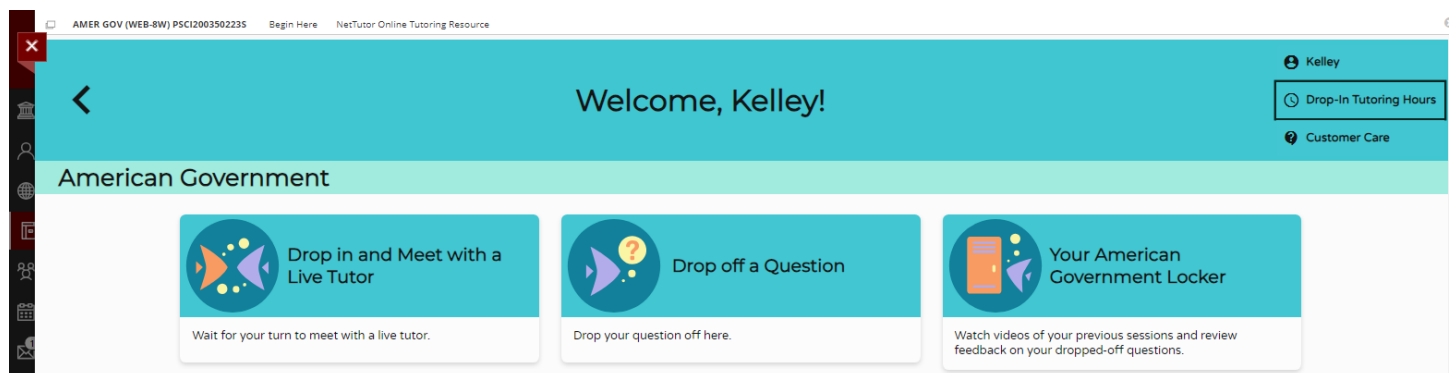
NetTutor Tutoring Center.....	2
NetTutor Writing Center	3
Drop off a Paper:	3
Meet with a Live Tutor:	5
Drop off a Question:	5
The Locker:	6

NetTutor Tutoring Center

For help with content for one of your courses, select NetTutor Tutoring Center from the Student Hub. Then select the corresponding group to receive tutoring in that area.



The NetTutor Tutoring Center dashboard provides two support resources, as well as a locker. In the top right corner, you can find a list of the Drop-in Tutoring Hours for that subject area.

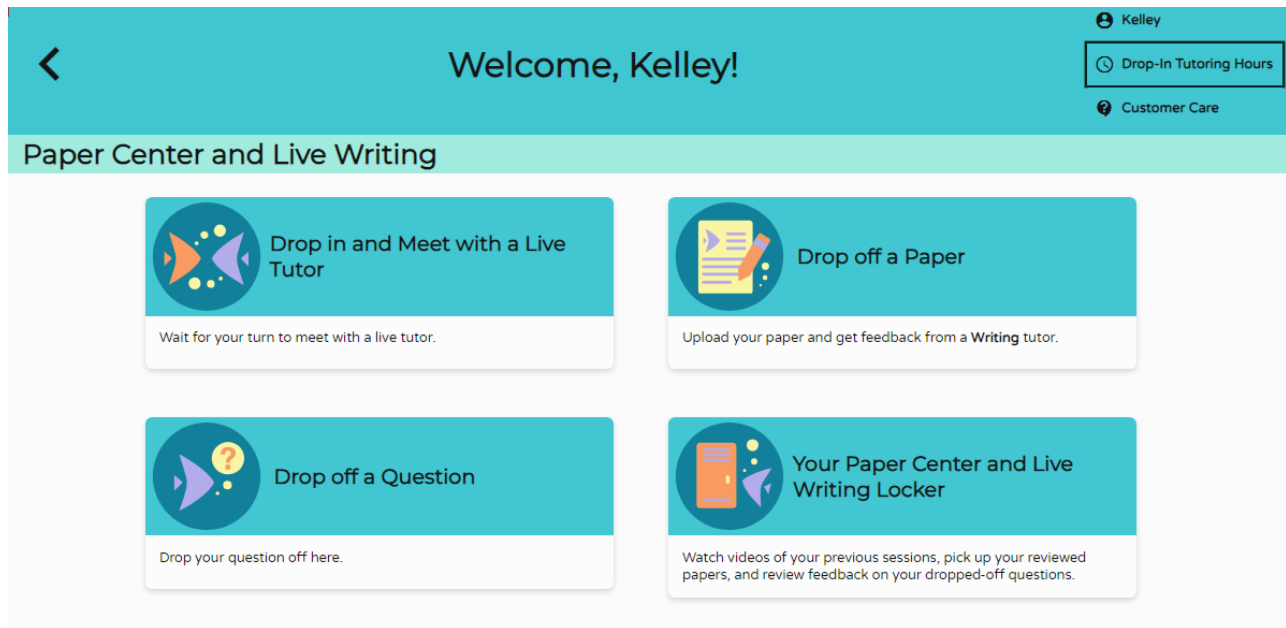


If you are in the wrong subject area (group), sometimes the back button doesn't work. Therefore, you will find a switch arrow icon at the bottom right of the page that will allow you to change groups.



NetTutor Writing Center

The NetTutor Writing Center dashboard provides three support resources, as well as a locker. You can find a list of the Drop-in Tutoring Hours in the top right for Paper Center and Live Writing.



Drop off a Paper:

Directs you through three prompts to drop off your paper.

First, name your paper and describe the assignment.

The screenshot shows the "Drop off your Paper" form. The header is teal with a back arrow, the title "Drop off your Paper", and links for "Kelley", "Drop-In Tutoring Hours", and "Customer Care". Below the header is a purple bar with three tabs: "Basic Information", "Format", and "File". The "Basic Information" tab is active. The form contains three sections: "Paper Name" with a text input field (placeholder: "Give your paper a title so you can refer to it later.") and a character count of "100 characters remaining"; "Tell us about your assignment and how we can help" with a larger text input field (placeholder: "Describe your paper and any special instructions for the tutor.") and a character count of "300 characters remaining"; and a checkbox labeled "English is not my first language." At the bottom right is a "Next" button.

Second, tell the tutor what you need help with.

Please note, the tutor will review the paper **in all of these areas in general and comment on areas with significant room for improvement**, and then they will further address your two areas of focus. Students should submit only one draft at a time and wait for feedback. Tutors will provide feedback within 48 hours. Revisions can then be made and, if needed, resubmitted marked as 2nd draft.

The screenshot shows the 'Drop off your Paper' interface. The top header is teal with a back arrow, the title 'Drop off your Paper', and links for 'Kelley', 'Drop-In Tutoring Hours', and 'Customer Care'. Below the header is a purple navigation bar with three tabs: 'Basic Information' (active), 'Format', and 'File'. The main content area is white and contains the following elements:

- Instruction: 'Select **two** areas of feedback.'
- Two columns of checkboxes for feedback areas:
 - Left column: Topic Development, Focus/Thesis Statement, Organization, Grammar & Mechanics, Word Choice.
 - Right column: Sentence Structure, Sentence Variety, Transitions & Fluency, Paper Format, Citations & References.
- 'Citation Style' dropdown menu with the text 'Select the citation style of your paper.'
- 'Paper Type' dropdown menu with the text 'Select the paper type.'
- 'How long should your paper be?' section with a text input '0' and a 'Pages' dropdown.
- Navigation buttons: '< Previous' (purple) and '> Next' (grey).

Third, upload your paper. Papers have a turnaround time of 48-72 hours.

The screenshot shows the 'Drop off your Paper' interface, Step 2: Upload Paper. The top header and navigation bar are identical to the previous screenshot. The main content area is white and contains the following elements:

- Section title: 'Drag and Drop or Upload Paper'.
- A large white rectangular box with a black border containing the text 'Drop Your File Here' and a large black upward-pointing arrow.
- A purple button labeled 'Choose A File' with a small upload icon.
- Navigation buttons: '< Previous' (purple) and '✓ Drop Off Your Paper' (grey).

Meet with a Live Tutor:

Directs you to an information page where a tutor will be available soon.

Welcome to NetTutor

Exit

Your estimated wait time is under 5 minutes.


We are here to help.

You will be directed to the first available tutor, usually within a few minutes. **Keep this window open while you are waiting.**

When it is your turn, you will hear a bell and be brought to a room where you can collaborate with your tutor. Be sure to turn up the volume on your computer so you can hear when it is your turn.

Your tutoring session will be private. When it is over, you can review the material you covered in your session by visiting your locker.

It is difficult to estimate your exact waiting time because we believe each student deserves a full, helpful session and their tutor's undivided attention. This will be the level of support you receive too!



"I'll drop off my question and come back later for the reply."

If you choose this option, you will get out of line and will not connect with a live tutor. Don't worry! You can craft your question and drop it off, and then a tutor will send back a reply (usually within 24 hours).

Enter the title of your question below. Then, when the board opens, share your question and show as much work as you can. After you submit, visit the locker later for the tutor's reply.

Give your question a title to refer to later

30 characters remaining

Leave & Drop Off

While you are waiting, here are some study tips you can try

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Rewrite the problem on a fresh piece of paper. Then, do what steps you can to try to solve it. Show each step clearly. Sometimes rewriting a problem can help you see something you may have missed (and you can snap a pic to upload and show your tutor).

⏮ ⏸ ⏭

Drop off a Question:


Directs you through two prompts to drop off your question.

First, name your question.



Drop in and Meet with a Live Tutor

Wait for your turn to meet with a live tutor.



Drop off a Question


If there is no live tutor available or you cannot spend time with a live tutor, drop off your question for feedback.

After you enter a title, you will be given space to enter your question. Be sure to share as much detail as you can about where you need help.

Give your question a title to refer to later

30 characters remaining

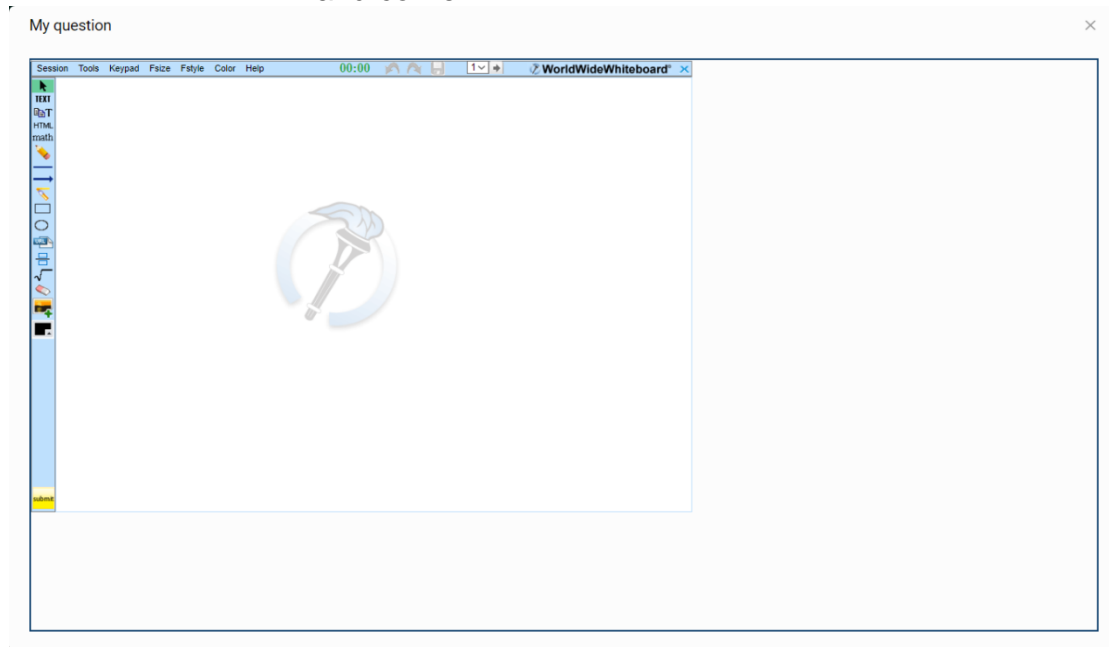
Proceed To Question Entry Cancel



Your American Government Locker


Watch videos of your previous sessions and review feedback on your dropped-off questions.

Second, use the white board to ask your question. Once you have finished your question, click the “Submit” button in the lower left-hand corner.





The Locker:


Your locker stores all your NetTutor sessions. You can review your live tutoring sessions, retrieve papers you have submitted for feedback, or gather responses to your submitted questions.




Your American Government Locker

 Kelley

 Drop-In Tutoring Hours


 Customer Care

All your American Government Materials in One Place



Live Tutoring Session History

View videos and download PDF files of your live sessions.



Question Feedback

0 questions submitted
0 questions returned with feedback